

Terms & Conditions

1:Booking Confirmation: All bookings are confirmed only upon receipt of full payment or a specified deposit and cash on meet

2:Payment: Payments can be made via credit card, bank transfer, or other specified methods. Full payment is due by 15 days. 5% vat tax applicable on card and bank transfer

3:Cancellation Policy:

Cancellations made 24 Hours or more before the tour date 70% amount refund

- Cancellations made within 24 or 12 hours of the tour date:50 % payment refund able. After arrival No refund able amount

4:Amendment Policy: Amendments to bookings may be subject to availability and additional charges.

5:Tour Itinerary: The tour itinerary is subject to change due to weather conditions, operational reasons, or unforeseen circumstances.

6:Participant Responsibilities: Participants are responsible for ensuring they meet any health, fitness, age or other requirements specified for the tour.

7:Liability: DXB Desert Tourism LLC is not liable for any loss, damage, injury, or expense caused by factors beyond its control.

8:Force Majeure : DXB Desert Tourism LLC reserves the right to cancel or amend tours due to circumstances beyond its control, such as natural disasters, strikes, or political unrest.

9:Governing Law: These terms and conditions are governed by the laws of UAE Department of Culture and Tourism.

10Acceptance: By booking a tour with DXB Desert Tourism LLC, participants accept these terms and conditions in full.